



Tip Sheet for Tenants

WHO IS YOUR LANDLORD?

Prepared by the Tenant Duty Counsel Program & Funded by Legal Aid Ontario

This publication contains information to help the general public. It is not legal advice about your situation. You should talk to a lawyer or legal worker for advice on your particular situation.

WHO CAN YOUR LANDLORD BE?

A corporation or an individual, and may include:

- The owner of your whole apartment building
- The owner of the condominium unit or house you rent
- The person or corporation who rented you your unit or manages it

HOW CAN I FIND OUT WHO MY LANDLORD IS?

1. Check your tenancy agreement or lease.
2. Ask the superintendent, property manager or anyone who works in the management office. Be sure to ask for the landlord's full name and complete address.
3. Ask your neighbours or other tenants who live in the building.
4. If you pay your rent by personal cheque or money order, the person or company who you address your cheque or money order to, may be your landlord.
5. The landlord may post important notices in your building. Look for these notices in key locations like near an elevator or in the lobby. These notices may have your landlord's name on them.
6. Get legal advice about other options such as a property title search.

WHAT DOES THE LAW SAY?

The law requires that your landlord give you their legal name and mailing address. You do not have to pay your rent until they give you this information. However, as soon as your landlord does, you must pay all the rent that you owe or you can be evicted.

WHY DO I NEED TO KNOW MY LANDLORD'S NAME?

1. To phone them in case of an emergency or other problems in your unit.
2. To complete your income tax forms and to claim your rent as a deduction.
3. To use them as a reference when looking for a new place to live.
4. To file an application against them at the Landlord and Tenant Board.

WHERE CAN I GET MORE INFORMATION?

1. The Landlord and Tenant Board information line at (416) 645-8080 or toll-free at 1-888-332-3234
2. The Landlord and Tenant Board website www.ltb.gov.on.ca
3. The Tenant Hotline (416)921-9494
4. Your local legal aid clinic
5. A lawyer specialising in residential landlord and tenant law

WHERE CAN I GET MORE INFORMATION?

Contact your local **Community Legal Clinic** for free advice on landlord and tenant matters. To find the telephone number for your clinic call Legal Aid Ontario at (416) 979-1446 or 1-800-668-8258.

You can also call the **Tenant Hotline** at 416- 921-9494 for free information and referrals to your local legal clinic.

You can find information on line at www.acto.ca or www.cleo.on.ca.

You can call the Landlord and Tenant Board toll free at 416-645-8080 from within Toronto calling area or 1-888-332-3234 from outside Toronto. Their internet address is www.ltb.gov.on.ca