

# HERE'S WHAT RENTERS SHOULD KNOW ABOUT HEAT



If your lease says your landlord is responsible for heat, municipal by-laws will specify a minimum heat standard. Toronto's by-law says landlords must heat your home to a minimum of 21 degrees between Sept. 1 to June 1. **If your landlord fails to properly heat your unit, here are 4 things you should do.**

1

## Get a thermometer

Check the temperature at different times and areas of your place over the next few days. Keep a record.



2



## Notify your landlord

If you record a temperature below 21 degrees, notify your landlord as soon as possible.

3

## Save a copy of you and your landlord's communications

You need to show you've let the landlord know about the heat issues. File T2/T6 application(s) with the Landlord and Tenant Board if the issue is not being fixed.



4



## Contact your municipality to report lack of heat.

Report the issue if the landlord won't fix the problem or is taking too long to follow up.

The landlord can give you space heater while they are repairing the heat problem. But it can only be a temporary solution. **It cannot be a substitute to doing the repair.**

If you want further legal advice, find your local community legal clinic at 1-800-668-8258. Go to [ACTO.ca](http://ACTO.ca) to learn about your rights.